



# Article Conceptual Model of Predictive Safety Management Methodology in Aviation

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Abstract: Due to the continuous growth of air traffic and the development of aviation systems, the current safety management methodologies should be improved and upgraded. Safety management systems help aviation organizations to manage, maintain and increase safety efficiently. The focus of the research is on the development of the predictive safety management methodology to upgrade current reactive and proactive safety management methodologies and to improve the overall safety level in aviation organizations. Predictive methods are used in various aviation sectors (air navigation services, airport operations, airline operations) for planning purposes but not in the segment of safety management. Available examples of predictive methods were tested and analyzed. Time series decomposition methods were selected as most suited for implementation in aviation safety management. The paper explicitly emphasizes correlations between safety management methodologies in the sample aviation organization. The paper also shows how causal links among organizational and safety performance indicators can be detected, by developing causal models of mutual influences using causal modeling methods, on the sample organization. This research defined steps and tools of the conceptual model of predictive safety management methodology, which enables an organization to identify and mitigate future adverse events.

Keywords: conceptual; model; predictive; safety management; methodology; aviation

### 1. Introduction

The Safety Management System (SMS) is developed to manage aviation safety. As a regulatory requirement, SMS is implemented in every aviation organization. It uses various active tools to manage safety, such as clear safety policies and objectives, hazard identification, risk management, risk mitigation, safety reporting, safety audits, safety investigations, corrective or mitigative safety actions, safety culture, safety education, safety communication, etc. [1–5].

Safety Management Systems has significantly contributed to aviation safety since their first introduction in the field. The International Civil Aviation Organization (ICAO) and aviation organizations worldwide are continuously making efforts to ensure improvements and advances in aviation safety management [6].

ICAO's global plans define the tools and goals by which ICAO, states and aviation organizations can efficiently manage, maintain and increase safety [6–8]. Defined policies and procedures aim to allow the aviation industry to achieve set objectives through prescribed ICAO Standards and Recommended Practices (SARPs). The main documents regulating such policies and procedures are outlined in ICAO Global Aviation Safety Plan (GASP) [6] and Annex 19 to the Convention on International Civil Aviation—Safety Management [9].

Considering the continuous growth of air traffic and the development of the aviation system, the existing safety management methodologies need to be improved and upgraded. Even though the COVID-19 pandemic negatively impacted the aviation industry, the continuous growth of air traffic and the development of aviation systems is still anticipated in the near future. According to the International Air Transport Association (IATA) [10], the



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**Copyright:** © 2023 by the authors. Licensee MDPI, Basel, Switzerland. This article is an open access article distributed under the terms and conditions of the Creative Commons Attribution (CC BY) license (https:// creativecommons.org/licenses/by/ 4.0/). recovery in air travel continued in 2022, with an increase of 64.4% in total traffic in 2022 (measured in revenue passenger kilometers or RPKs) compared to 2021. Globally, 2022 air traffic was at 68.5% of pre-pandemic (2019) levels, which shows a speedy recovery and increasing trend from 2020 onwards. Therefore, a full recovery of air traffic is expected in 2024 or 2025. Also, it is important to mention that according to Aviation Safety Network, which released the latest air crash statistics [11], the data on air crash fatalities increased in 2020, in comparison to previous years, despite the Covid-19 pandemic's negative impact on the aviation industry and enormous decrease in the number of transported passengers during this period. Due to these observations, the existing safety management methodologies should be upgraded.

In most aviation organizations, reactive safety management methodology is used, while some organizations use proactive safety management methodology.

Various examples of the application of predictive methods in aviation can be found in individual segments of the aviation system to conduct safe operations, but none in a segment of safety management. The predictive methodology in the safety management segment is not yet established or clearly defined.

Theoretically, predictive safety management methodology should be based on the notion that safety is best accomplished by identifying a problem before it occurs. Hence, predictive safety management is assumed to relentlessly seek information from various sources that could indicate emerging hazards.

The main objective of this research is a development of a conceptual model of predictive safety management methodology to improve the level of safety in aviation organizations.

The research strives to identify sources of hazard identification, identify correlations between safety management methodologies, identify the link between causation and prediction, identify causal links among organizational and safety performance indicators, an, develop a conceptual model of predictive safety management methodology.

For this research, actual safety data from sample aviation organizations were used to make analyses and draw conclusions.

By developing a conceptual model of predictive safety management methodology, hazards that may arise in the future can be identified. This ensures early response and early definition of mitigation measures.

### 2. Overview of the Aviation Safety Management

This chapter gives an overview of aviation safety management, including background on aviation safety management systems, essential elements and role of safety performance management, an overview of all safety management methodologies in aviation, and a comprehensive overview of the entire safety management system in aviation.

### 2.1. Aviation Safety Management System

The SMS is the system used to manage and improve aviation safety [9]. ICAO defines SMS as a tool to manage aviation safety, including organizational structures, accountabilities, policies, and procedures [9]. Effective SMS must have four main components in place to work properly and efficiently. The four main components of SMS are safety policy and objectives, risk management, safety assurance, and safety promotion [1]. According to [1,5,12–14], the framework of organizational SMS should include the previously mentioned four components and accompanying twelve elements: management commitment, safety accountabilities, the appointment of key safety personnel, coordination of emergency response planning, SMS documentation, hazard identification, safety risk assessment and mitigation, safety performance monitoring and measurement, management of change, continuous improvement of the SMS, training and education, and safety communication. The SMS framework is presented in Figure 1.



Figure 1. ICAO framework of the SMS [1,15].

The second and most relevant component of the SMS is Safety Risk Management (SRM), and it includes hazard (occurrence) identification, risk assessment and risk mitigation [15–19]. The third component of the SMS is called Safety Assurance (SA), and it includes safety performance monitoring and measurement, management of change and continuous improvement of SMS [1]. These components are emphasized specifically because the improvement of aviation safety management systems, as observed through the research, lies within them. The next part explains the role of Safety Performance Management (SPM) more closely.

### 2.2. Role of Safety Performance Management

Safety performance management monitors an organization's safety performance and determines whether its activities and processes are working properly to achieve its safety objectives [20–24]. The key to successful safety performance management lies in defining Safety Performance Indicators (SPIs), which monitor and measure an organization's safety performance [25,26]. Information obtained through SPIs ensures the organization is aware of the current situation and facilitates decision-making to ensure the achievement of organization's safety objectives. SPIs can be qualitative or quantitative. Quantitative indicators are measured by quantity, and qualitative indicators are descriptive and measured by quality [1]. Therefore, the definition of SPIs should be realistic, relevant, and linked to safety objectives [27,28]. Along with SPIs, Safety Performance Targets (SPTs) are defined to set the target value of the SPIs, representing the desired level of safety performance.

Safety performance management helps the organization define safety objectives, determine top safety risks, monitor progress made toward defined safety objectives, and gather safety data and safety information needed to make informed decisions regarding safety management [29].

Initial SPIs are frequently developed using limited resources of safety data. However, over time, more safety data is going to be available and the organization's safety performance capabilities would become stronger [1]. Organizations can consider refining the scope of SPIs and SPTs to better align with the desired safety objectives, as their system matures [30–32]. Examples of SPIs can include events regarding structural damage to equipment, circumstances in which an accident nearly occurred, operational personnel who became incapacitated or unable to perform their duties safely, operational personnel or members of the aviation community who were fatally or seriously injured, rate of mandatory/voluntary occurrence reports, etc. [1].

Figure 2 shows general safety performance management process and its connections to Safety Data Collection and Processing Systems (SDCPS) and safety analysis [1,33].



Figure 2. Safety performance management process [1,15].

### 2.3. Safety Management Methodologies in Aviation

Up until 2018, the aviation safety management defined three methodologies: reactive, proactive, and predictive [34–36]. As per [34], predictive methodology assumed data gathering to identify possible negative future outcomes or events, analyzing system processes and the environment to identify potential future hazards, and initiating mitigative actions. In 2018, ICAO issued the new (fourth) Safety Management Manual (SMM) edition. It defined only two safety management methodologies: reactive and proactive [1], due to a lack of implementing previously defined "predictive methodology" in the segment of safety management. It also redefined what used to be called "predictive methodology" into "predictive analysis", describing the possibilities of extracting information from historical and current data and using it to predict trends and behavior patterns of the data, but not of "future events". It is important to emphasize that "predictive methodology" does exist in certain forms, such as real-time flight monitoring systems (e.g., Flight Data Analysis—FDA [37,38]) that gather an enormous amount of flight data and analyze them to detect possible infractions. However, true "predictive methodology" is not yet well established, as it assumes discovering potential and possible hazards (events) based on predictive analyses

(forecasts) [5,39–42]. On the other hand, predictive (forecasting) methods are used in the aviation industry, mostly for planning purposes of future capacity or traffic demand [43], but not in the segment of aviation safety management.

As per [5], the predictive methodology of the SMS can use historical and current safety data, specifically SPIs and SPTs of the organization [44], as the input information to conduct predictive analysis, i.e., forecasts using predictive (forecasting) methods. The obtained results show predicted trends and future behavior patterns of established SPIs in the organization, which gives an improved picture of future safety performance in the organization and detection of future hazards. Furthermore, as per [44], it has been shown how predictive methods (such as trend projection or moving average [45]) can be used to analyze organization's safety data.

Figure 3 shows processes of reactive, proactive, and predictive safety management methodology in the current form. All three methodologies are closely linked to every element of the ICAO framework, but their most important role is within the element of hazard identification, where they act as a tool to acquire necessary data to identify hazards [5]. Reactive methodology (Figure 3a) gathers data from previous accidents and incidents and learns from their outcomes by establishing causes of the accident or incident (RCA-Root Cause Analysis). Proactive methodology (Figure 3b) uses safety reporting systems and safety performance indicators/targets to gather safety information continuously, to detect and mitigate the potential threats that may consequently trigger the occurrence of accident or incident. Proactive methodology extended safety data input sources and introduced so-called "defenses", (D1, D2, D3 in the figure) representing regulations, technology, and training, respectively. As already mentioned, predictive methodology (Figure 3c) is not yet well established, as it assumes the detection of future hazards based on predictive analyses (forecasts). Current predictive methodology implies the use of real-time monitoring and analysis systems (e.g., FDA), which extends previous proactive methodology, and introduces another defense layer to the system (D4 in the figure).

### 2.4. Comprehensive Overview of Aviation Safety Management System

Based on existing regulatory and organizational set-up, Figure 4 shows a comprehensive overview of the current aviation safety management system with all its elements and processes. Safety management system comprises three main areas: safety data collection, safety risk management, and safety documentation. The safety data collection stage includes methodologies and safety database. This part presents the front of every safety management system, where information about hazards is captured and forwarded to the next step of the process. Safety risk management comprises five elements: hazard identification, risk definition, risk assessment, risk mitigation, and the implementation of mitigation measures. Safety documentation implies documenting all activities related to identified hazard, storing them back to the safety database, and updating the safety database which participates in the initial hazard capturing process. It can be observed that safety management system, returns to the initial phase (safety database) and helps in capturing the next hazard that needs to be processed.



**Figure 3.** Safety management methodologies: (**a**) reactive safety management methodology; (**b**) proactive safety management methodology; (**c**) current form of predictive safety management methodology [5,15].



Figure 4. Comprehensive overview of the aviation safety management system [15].

Considering the continuous growth of air traffic and aviation system development, the current safety management methodologies need to be upgraded. In most aviation organizations, reactive safety management methodology is used, while some organizations use proactive safety management methodology.

As already mentioned, various examples of the application of predictive methods in aviation can be found in individual segments of the aviation system. The purpose is to conduct safe operations, but none in a segment of safety management. The predictive methodology in the safety management segment is not yet established nor it is clearly defined. The objective was to develop a predictive safety management methodology and based on that, develop a new conceptual model of predictive safety management methodology, which would be an upgrade of the existing reactive and proactive safety management. It would ensure a more efficient collection and analysis of safety data, as well as an improved hazard identification process [15].

In addition to conceptualizing predictive safety management methodology, the research aimed to prove the possibility of upgrading the existing methodologies with predictive one and the application of a combination of all methodologies, instead of introducing and applying each one individually. The research is focused on detecting correlations between safety management methodologies and correlations among organizational and safety performance indicators on the sample aviation organizations. It is possible to improve safety management processes in aviation organizations by identifying these correlations, detecting causal factors, and using predictive methods.

The IBM SPSS Statistics is a statistical and predictive analytics software used for the research conducted in this paper [46]. By using this software, all data in the observed datasets were analyzed, optimal forecasting models and forecasts were obtained, and causal model were made presenting causal links among all variables in the observed datasets.

After collecting and analyzing available examples of predicting methods used in various aviation sectors (air navigation services, airport operations, airline operations), the following nine methods were selected to be tested as appropriate for aviation safety management, they are: Holt's linear trend, Brown's linear trend, damped trend, simple exponential smoothing, simple seasonal exponential smoothing, Winter's additive method, Winter's multiplicative method, moving average method, and ARIMA modeling. Statistical data on the number of flights at a sample airport, in the period from December 2017 to February 2022 (as per Appendix A) served as dataset for all examples of forecasting, using various predictive (forecasting) methods. Software for statistics and predictive analytics, IBM SPSS Statistics, was used to analyze and compare the results of each selected method. A detailed overview of most suitable predictive methods that can be applied in the segment of aviation safety management is presented in Appendix A. The best fits have proven to be simple seasonal exponential smoothing, Winter's additive method, and moving average method.

### 4. Results

A conceptual model of predictive safety management methodology in aviation was developed, based on conducted research and obtained results presented in this chapter.

#### 4.1. Using Predictive Methods to Forecast Safety Performance Indicators

Organizations usually measure safety performance indicators such as the number of accidents or incidents, the number of changes, the number of findings related to safety, etc., in relation to time frame (monthly or yearly basis) or to conducted operations (aircraft operations made or flight hours flown).

As per [15,44], the focus of the research was to show how predictive methods (forecasting methods) can be used in safety management to improve current SMS. For this research, actual safety data of an aviation organization were used to show example of the application of predictive methods to forecast safety performance indicators. The sample organization in question is an aviation training organization. Hence, it is certified as the Approved Training Organization (ATO). It owns its own fleet of aircraft. Hence, it is certified as aircraft maintenance and continuing airworthiness organization. It also provides the synthetic flight training. Hence, it is certified as flight simulation training operator. The sample organization applies reactive and proactive safety management methodologies to gather safety information and data, via established safety reporting systems. As a part of the safety assurance component of their SMS, the sample organization has several Safety Performance Indicators (SPIs) established. SPIs are monitored yearly to show the safety performance of the organization (Table 1). Targets for some of the SPIs are set, and for some are not. Table 1 shows examples of those SPIs which have set accompanying targets, i.e., SPI1—Total number of reported occurrences/hazards, SPI2—Number of hazards reported via mandatory occurrence reporting system, SPI11-Number of conducted risk assessments and mitigations, SPI14-Number of held safety review boards, and SPI15-Number of reported occurrences vs. the number of flight hours. The complete dataset and detailed explanation can be found in Appendix B.

Year	SPI1	SPI2	 SPI11	 SPI14	
2014	29	7	 25	 4	

Table 1. Safety performance indicators (SPIs) dataset in the period 2014–2019.

Year	SPI1	SPI2	 SPI11	 SPI14	SPI15
2014	29	7	 25	 4	0.012
2015	22	2	 14	 4	0.017
2016	34	9	 24	 6	0.019
2017	21	3	 13	 3	0.012
2018	43	5	 16	 2	0.020
2019	70	4	 45	 2	0.030
SPT	10	2	 10	 5	0.002
	$\Downarrow$	$\Downarrow$	 $\Downarrow$	 ↑	$\Downarrow$

Table 2 and Figure 5 show one example of forecasting safety performance indicator behavior (SPI1—Total number of reported occurrences/hazards) in the terms of incline/decline of its values in the future period 2020-2024 based on historical safety data of the organization in the period 2014–2019. The deviation from target area is also shown in the figure (marked green). The predictive method used for this example is called Simple Moving Average (SMA). All other examples of forecasting safety performance indicators can be found in Appendix C.

Table 2. Example of forecasting safety performance indicator (SPI1) in a sample organization.

Year	Values (SPI1)	Forecast	Lower Limit of Reliability	Upper Limit of Reliability
2014	29			
2015	22			
2016	34			
2017	21			
2018	43			
2019	70	70	70	70
2020		73	46	101
2021		82	47	116
2022		90	50	130
2023		99	53	144
2024		107	57	157



Figure 5. Example of forecasting safety performance indicator (SPI1).

### 4.2. Correlation between Safety Management Methodologies

As presented in [15,44], the objective was to show correlations between reactive, proactive, and predictive methodology of safety management to obtain more efficient SMS. Based on what had been learned so far, safety performance indicators were recognized as very important ingredient of safety management, and were observed in each safety management system separately, i.e., reactive, proactive, and predictive, to present them as a bridge between safety management methodologies (Figure 6) [15].



Figure 6. Cont.



—Safety Performance Indicator (SPI) values: Number of recorded occurrences (hazards) ——Forecasted SPI values ——Lower limit ——Upper limit

(c)

**Figure 6.** Safety performance indicator (SPI) behavior in different safety management environments: (**a**) safety performance indicator (SPI) in reactive safety management; (**b**) safety performance indicator (SPI) in proactive safety management; (**c**) safety performance indicator (SPI) in predictive safety management [15].

Figure 6a shows how arbitrary safety performance indicator (SPI—Number of accidents or serious incidents) behaves in reactive safety management system. It can be observed that SPI (not defined as SPI, but as historical data) is monitored and recorded over time. However, the reaction to each occurrence happens after occurrence has already happened. Decision on mitigative and preventive measures are made after conducting investigation and determining causes of event. Figure 6b shows how arbitrary safety performance indicator (SPI—Number of accidents or serious incidents) behaves in proactive safety management system. It can be observed that SPI (defined and established) is monitored and recorded over time with its set safety performance target (SPT) and reaction to each occurrence happens in the moment occurrence happens. Decision on mitigative and preventive measures are made right upon obtaining information on breaching the target area. Figure 6c shows how arbitrary safety performance indicator (SPI—Number of accidents or serious incidents) could behave in predictive safety management system. It can be observed that SPI would be monitored and recorded over time with set safety performance target (SPT). With the use of predictive methods, its behavior could be forecasted for future periods. Reaction to each breach in the future (predicted at time points where occurrence is likely to happen) could be made before breach (occurrence) happens. Decision

on mitigative and preventive measures in this case, could be made before breaching the target area.

Example of predictive methodology using predictive methods to predict safety performance indicators' behavior was presented in Section 4.1. The historical and current safety data, SPIs and SPTs of the sample organization were used as the input information to conduct predictive analysis using the predictive method (simple moving average). Results show SPIs' future trends and behavior in the organization and provide insight into future safety performance.

While studying all three safety management methodologies, as per Section 2.3, it was observed that there are some differences, but more importantly, some similarities between them. All three methodologies form specific approaches to managing safety issues, i.e., there can be reactive, proactive, or predictive safety management systems depending on the approach to safety management in a specific organization. However, each approach has the same key steps in dealing with safety issues: hazard identification, risk assessment and risk mitigation (Figure 7).



Figure 7. Overview of aviation safety management methodologies [5,15].

It can be observed (Figure 7) that each methodology of safety management is different in the step of identifying hazards. Every defined safety management methodology needs and uses safety (input) data collected from various sources. The reactive methodology uses safety data from mandatory occurrence reporting (accident/incident reports). Proactive methodology collects data from mandatory and voluntary occurrence reports, and safety audits and safety performance measurement (establishment of SPIs and SPTs). Predictive methodology gathers and uses data from mandatory/voluntary occurrence reports, safety performance measurements (SPIs and SPTs) and data obtained from real-time monitoring systems (e.g., FDA) that extract information from historical and current safety data to predict trends and behavior patterns of upcoming hazards. Hence, safety data obtained from various sources represent the correlation between the three methodologies of safety management. It is also observed that proactive methodology acts as an upgrade for reactive methodology, while predictive methodology acts as an upgrade for proactive methodology.

It can be concluded that input (safety data) from various sources is the common denominator in reactive, proactive, and predictive methodology. It represents the correlation between safety management methodologies.

The research showed how predictive methodology can be expanded with inclusion of predictive methods, as it is shown in the example in Section 4.1, where predictive methods use historical data of previously obtained SPIs and SPTs (which are defined as a part of proactive methodology) and predict the future behavior pattern of the same SPIs (Figure 8).



**Figure 8.** Correlation between aviation safety management methodologies and inclusion of predictive methods to expand current version of predictive safety management methodology [5,15].

### 4.3. Link between Causation and Prediction

Every organization has a set of conditions or resources (personnel, equipment, procedures, etc.) necessary for it to achieve its goal of conducting business in the first place. The goal is to provide services or products to users. Those conditions, i.e., organizational indicators are the first front in successfully completing the service or product for users. Any task to be completed needs to fulfil certain set of conditions, otherwise, it cannot be completed. Every occurrence (adverse event) is mostly related to those initially established values of organizational indicators. Any breach of that value (either if it is too low or too high, or there is a lack of it) will impact the outcome of the desired task. The number of external causes also affects the desired outcome (goal of the organization). However, every organization sets procedures regarding changes or emergencies in the organization (in manuals such as Organization's Management Manual, Operations Manual, Standard Operating Procedures, Maintenance Manual, etc.) to ensure the successful completion of tasks and ultimately successfully achieved goals. Those procedures are tested and proven to be successful. Otherwise, the organization would not be certified to perform its services; hence, if we assume that keeping organizational indicators and procedures (which include management of change and emergency preparedness) in designated values known to produce successful outcomes, the outcomes (goals) would be achieved. We can detect which area event is bound to occur, based on past (historical) data of an organization, by using predictive analysis to predict safety performance indicators, i.e., future adverse events. By using causal modeling, it is possible to determine the causes of past events. Those same causes can help mitigate the future predicted events, hence, giving the possibility to react in advance and mitigate the areas of concern (Figure 9). The link between causation and prediction is that they both refer to an event caused by a set of factors but at different time points (past and future).

# 4.4. Predicting Using Predictive Methods and Causal Links among Organizational and Safety Performance Indicators

As per [15,47], by using the software for predictive analytics and causal modeling, predictions and causal links among organizational and safety performance indicators are made and presented in this part.

The dataset of actual organizational and safety performance indicators of a sample organization (see Appendix D) was used to create forecasts and causal models. The sample organization in question is an aviation training organization. Hence, it is certified as the Approved Training Organization (ATO). The sample organization applies reactive and proactive safety management methodologies to gather safety information and data via established safety reporting systems.

Using causal models, specifically detected relations (impacts), it can be learned which indicators (variables) should be modified to obtain the desired safety performance target level in each indicator.

In this part, forecasts for each safety performance indicator are made using the IBM SPSS Statistics software. Forecasting is performed using IBM SPSS options "Forecasting" and "Expert Modeler". This includes a variety of applicable predictive methods such as nonseasonal exponential smoothing (simple, Holt's linear trend, Brown's linear trend, damped trend), seasonal exponential smoothing (simple, Winter's additive, Winter's multiplicative), ARIMA modeling, etc. The Expert Modeler finds the optimal method to conduct the forecast according to all given values in the dataset and isolates (or includes) the outliers. Microsoft Excel was also used to emphasize safety performance targets (SPTs) of each safety performance indicator (SPI). Figure 10 shows an example of predicted values of the safety performance indicator (SPI1). Red curve presents observed values of SPI1–Total number of recorded occurrences, named "Number", purple dotted curves present upper confidence limit (UCL) and lower confidence limit (LCL) of predicted values, and blue curve presents predicted values (forecast) of SPI1. All examples of forecasting safety performance indicators can be found in Appendix E.



Figure 9. The link between causation and prediction [15].



**Figure 10.** The initial forecast of safety performance indicators SPI1—Total number of recorded occurrences for the period April 2020—March 2022: (a) Initial forecast of safety performance indicators SPI1; (b) Initial forecast of safety performance indicators SPI1 with set safety performance target (SPT) and its breaches [15,47].

As per [15,47], after forecasting, the aim was to establish causal model of defined safety performance indicators (SPIs) to present causal links among organizational and safety performance indicators in the sample organization. Detecting causal links among indicators, provides a possibility to enhance future planning and improve the safety performance of an organization. Figure 11 shows causal model of organizational indicators (OIs) and safety performance indicators (SPIs).



**Figure 11.** Example of causal model of organizational and safety performance indicators in a sample organization [15,47].

Figure 12a shows an example of impact diagram of causes of safety performance indicator (SPI1), as per [13,45]. There are eleven OIs and SPIs that directly (first lag in the figure) impact (cause) the SPI1 values. Figure 12b shows an example of an impact diagram of the effects of the safety performance indicator (SPI1). There are four SPIs on which SPI1 has a direct (first lag in the figure) impact (effect). All impact diagrams can be found in Appendix E.



(a)



**Figure 12.** Example of impact diagrams of causes and effects of safety performance indicator (SPI1): (a) Impact diagram of causes of safety performance indicator; (b) Impact diagram of effects of safety performance indicator [15,47].

As per [15,47], by learning causal links, it is possible to simulate, i.e., make case scenarios of the increase or decrease of certain OIs and SPIs and see how it would affect the initially predicted values of SPIs.

The next part shows how forecasted (predicted) values of SPI1 can be affected due to change (increase/decrease) in values of top causal factors for SPI1, e.g., OI3 and OI9. Figure 13 shows an example of impact diagram of organizational indicator OI3 on safety performance indicator SPI1. Figure 14 shows example of impact diagram of organizational indicator and indicator OI9 on safety performance indicator SPI1.



Figure 13. Impact diagram of organizational indicator OI3 on safety performance indicator SPI1 [15].



Figure 14. Impact diagram of organizational indicator OI9 on safety performance indicator SPI1 [15].

Using causal model, specifically their causal links, it can be learned which indicators (variables) should be modified to obtain the desired level of safety performance target (SPT) in each safety performance indicator (SPI).

Two case scenarios were created by using an IBM SPSS Statistics function, "Apply Temporal Causal Model", function "Run Scenarios" and top causal factors for SPI1 (e.g., OI3 and OI9), which revealed how OI3 and OI9 affect SPI1 (Figure 15) [15,47].



**Figure 15.** Scenario example of safety performance indicator behavior due to change in organizational indicator: (a) Increase of organizational indicator OI3; (b) Behavior of safety performance indicator SPI1 due to increase of OI3; (c) Decrease of organizational indicator OI9; (d) Behavior of safety performance indicator SPI1 due to decrease of OI9 [15,47].

Figure 15a shows two series of organizational indicator OI3. The blue one is showing observed (initial) values from April 2019 until March 2020. The pink one shows scenarioadjusted values (initial ones increased by 30%) in the same period. Figure 15b shows two series of safety performance indicators SPI1. The blue one is showing observed (initial) values from April 2019 until March 2020. The pink one shows scenario-adjusted values due to the application of causal model links and the increase of OI3. It also shows scenarioforecasted values. It can be observed how scenario SPI1 had changed behavior due to increase of OI3, and, in comparison with initial forecast (green curve) of SPI1 (Figure 10). Figure 15c shows two series of organizational indicator OI9. The blue one shows observed (initial) values from April 2019 until March 2020. The pink one shows scenario-adjusted values (initial ones decreased by 30%) in the same period. Figure 15d shows two series of safety performance indicators SPI1. The blue one shows observed (initial) values from April 2019 until March 2020. The pink one shows scenario-adjusted values due to the application of causal model links and the decrease of OI9. It also shows scenario-forecasted values. It can be observed how scenario SPI1 had changed behavior as well, due to decrease of OI9, and, in comparison with initial forecast (green curve) of SPI1 (Figure 10) [15,47].

It has been shown how detecting causal links among variables, in this case organizational and safety performance indicators, can help determine impacts among them and detect vulnerabilities in the entire system. The examples show how increasing/decreasing values of OIs can improve values of SPIs of the organization, i.e., it can improve safety performance of the organization.

### 4.5. Conceptual Model of Predictive Safety Management Methodology in Aviation

The objective was to develop a new conceptual model of predictive safety management methodology [15] which would be an upgrade to previous reactive and proactive safety management methodologies.

The research conducted in previous chapters helped establish steps and tools for predictive safety management methodology. This includes obtaining information on the organization's safety performance for the future period, and through that, detecting future adverse occurrences using predictive and causal modeling methods.

Figure 16 shows an improved aviation safety management system with graphical presentation of safety management methodologies, their correlation, inputs, and tools, i.e., it presents conceptual model of predictive safety management methodology in aviation.



Figure 16. Conceptual model of predictive safety management methodology in aviation [15].

### 5. Discussion/Conclusions

For over a decade, there have been attempts to improve aviation safety management. Suffice to state that it has improved a great deal since then. As aviation industry progresses, with its ups and downs, general growth trends are recorded. It constantly pushes aviation organizations to improve their safety management, and to keep acceptable levels of safety. Safety performance measurement has been in the focus of the research regarding safety management for a long time. For example, in 2011, O'Conner and others performed examination of safety climate within commercial and military aviation. They recognized that the accident rate in commercial aviation is too low to provide a sufficient measure of safety performance. They suggested the correlation of safety climate with other metrics of safety performance. Luxhoj presented in 2013, a probabilistic model that can quantitatively draw the causal factors of an accident. In 2015, Di Gravio and others developed a statistical model of safety events to predict safety performance by combining a Monte Carlo simulation and an analytical models of historic data interpretation. In 2017, Wang and others created a new safety management approach called evidence-based safety management, by introducing evidence-based practice into safety management. Ioannou and others identified the factors that impact the implementation of a safety management system and the safety performance of the organization, by interviewing different service providers. In 2018, Sun and others proposed a safety performance evaluation model that can quantitatively reflect the state of safety of the civil aviation maintenance department. In 2021, Chen and others presented a systematic establishment process of safety performance indicator system, based on four types of safety performance indicators identified by system and job analysis, event tree analysis, fault tree analysis, bowtie, etc., to assess the operation risk of different departments.

Based on thorough literature review of previous research and analysis of basic methodologies (reactive, proactive, predictive) established in aviation safety management, it has been concluded that most organizations use reactive or proactive safety management methodology. Predictive safety management methodology is not yet well established nor used. Predictive methodology in its current form uses real-time analytics software to analyze large amounts of flight data to detect emerging hazards. However, it does not include predictive (forecasting) methods in the process. On the other hand, predictive (forecasting) methods are used in aviation industry mostly for planning purposes of future capacity or traffic demand, but not in the segment of aviation safety management. Due to the general increase in air transport activities and traffic, including the introduction of new technologies and equipment in the aviation sector, it is necessary, and almost inevitable, to keep track of all changes future aviation brings, including all the future hazards that come along with those changes. This dictates the necessity for an improved safety management that can cope with new and larger scope of future hazards. Hence, developing an improved aviation safety management with predictive upgrade is an imperative to keeping acceptable safety performance levels at every aviation organization.

New insights and possibilities were revealed by thoroughly analyzing safety management methodologies and safety management systems in aviation. The necessary inputs (safety data) and tools used were detected and described by looking closely at each of these safety management methodologies. Reactive methodology is used after event has already happened, and it uses historical data on similar previous events (mandatory occurrence reports) to determine the cause, and to prevent the reoccurrence of the same or similar events. Proactive methodology differs from reactive one, as it tries to detect potential (latent) threats that could lead to serious incidents or accidents. Proactive methodology uses an expanded set of safety information (in comparison to reactive one), i.e., it uses information from mandatory and voluntary safety reporting systems, safety audits and its findings, results from safety surveys, and from information regarding safety performance of the organization, i.e., using tools of safety performance monitoring and measurement (safety performance indicators and targets). In the general description of safety management methodologies, there is strict division of these inputs and tools regarding each methodology, but as it can be observed, these two have an obvious overlap in mandatory occurrence reports, as it represents the input for both methodologies. It has been observed that the proactive safety management methodology acts as an upgrade to the reactive one. By taking the next step in the research, i.e., analysis of existing "predictive" safety management methodology, it has been established, that the existing so-called "predictive" safety management methodology refers to flight data monitoring and analysis systems in real-time. It does not actually implement the use of predictive methods of any kind, but it is "predictive" because by gathering real-time data and analyzing them, it gives the organization insights into future emerging hazards. Hence, by using these methods, the organizations can anticipate, i.e., "predict" upcoming future hazards. It is also observed that existing "predictive" methods, besides using tools of real-time flight data monitoring and analysis, also use information from mandatory and voluntary safety reporting systems, safety audits and gets its findings, results from safety surveys, and from information regarding safety performance of the organization, to make "predictive" analysis. Hence, it can also be observed that the predictive safety management methodology acts as an upgrade to the proactive one.

After establishing correlations between all existing safety management methodologies, the aim was to expand existing "predictive" safety management methodology with introducing usage of predictive and causal modeling methods. The question was in which segment could these methods be of most use, and the answer is in safety performance management. By predicting safety performance indicators with the use of predictive methods, which are proactively monitored in an organization, future hazards can be detected and anticipated. Using causal modeling method as another useful tool, causal relations between safety performance indicators (occurrences) can be detected. It can provide the organization with the tool to mitigate anticipated future events (occurrences).

The research conducted in this paper helped establish steps and tools of predictive safety management methodology, i.e., the safety management that use predictive (forecasting) and causal modeling methods to identify potential and possible hazards in the future, as well as their causal factors which can help define timely and efficient mitigation measures to prevent or restrain emerging hazards turning into adverse events.

Due to conducted research regarding safety management methodologies, new conceptual model of predictive safety management methodology was developed, representing an upgrade to previous reactive and proactive safety management methodologies. It introduces the use of predictive methods and causal modeling methods in the area of safety performance management.

**Author Contributions:** Conceptualization, D.B.; methodology, D.B.; software, D.B. and S.S.; validation, D.B. and S.S.; formal analysis, D.B.; investigation, D.B.; resources, D.B. and S.S.; data curation, D.B.; writing—original draft preparation, D.B.; writing—review and editing, D.B. and S.S.; visualization, D.B.; supervision, S.S. All authors have read and agreed to the published version of the manuscript.

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**Data Availability Statement:** Data supporting reported results can be found in this paper, in the Appendices A–E.

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Conflicts of Interest: The authors declare no conflict of interest.

### Appendix A

Statistical data on the number of flights were used as dataset for all examples of predictive analysis, using various predictive methods. Table A1 shows statistical data on indicator named "Number of flights" at sample airport, for period from December 2017 to February 2022.

Table A1. Statistical data on number of flights at a sample airport [15].

Month/Year	Number of Flights	Month/Year	Number of Flights	Month/Year	Number of Flights
Dec-17	2912	Jun-19	4088	Dec-20	1392
Jan-18	3039	Jul-19	4356	Jan-21	1403
Feb-18	2692	Aug-19	4401	Feb-21	1249
Mar-18	3143	Sep-19	4190	Mar-21	1648
Apr-18	3384	Oct-19	4045	Apr-21	1840
May-18	4023	Nov-19	3344	May-21	2092
Jun-18	4124	Dec-19	3351	Jun-21	2426
Jul-18	4461	Jan-20	3133	Jul-21	2931
Aug-18	4393	Feb-20	2994	Aug-21	3086
Sep-18	4176	Mar-20	2310	Sep-21	3401
Oct-18	3970	Apr-20	365	Oct-21	3394
Nov-18	3223	May-20	572	Nov-21	2917
Dec-18	3060	Jun-20	1138	Dec-21	3218
Jan-19	3045	Jul-20	2037	Jan-22	2776
Feb-19	2826	Aug-20	2246	Feb-22	2637
Mar-19	3356	Sep-20	1995		
Apr-19	3776	Oct-20	1772		
May-19	4283	Nov-20	1556		

An overview of selected predictive methods applicable in aviation safety management are presented in Table A2. As per statistical criterion RMSE (Root Mean Squared Error), the best fit is shown to be simple seasonal exponential smoothing, Winter's additive method, and moving average method.

	ł	Iolt's Lin	ear Trenc	1	B	rown's Li	near Trer	nd		Dampe	d Trend		Exp	Sim <sub>j</sub> onential	ole Smoothi	ng	Simp	e Season Smoo	al Expone thing	ential	Wint	ter's Add	itive Met	hod	N	Win Iultiplicat	ter's ive Metho	od	Ave	Moving erage Me	thod		ARIM	AA Mode (0,1,1) (	ling ARI 1,1,0)	МА
eline		RMSE =	454.187			RMSE =	489.109			RMSE =	437.490			RMSE =	448.684			RMSE =	358.459			RMSE =	373.104			RMSE =	454.465		RM	ISE = 403	3.010			RMSE =	430.170	
Tim	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr
Dec-	2912				2912				2912				2912				2912				2912				2912				2912				2912			
Jan-	3039				3039				3039				3039				3039				3039				3039				3039				3039			
Feb- 18	2692				2692				2692				2692				2692				2692				2692				2692				2692			
Mar- 18	3143				3143				3143				3143				3143				3143				3143				3143				3143			
Apr- 18	3384				3384				3384				3384				3384				3384				3384				3384				3384			
May- 18	4023				4023				4023				4023				4023				4023				4023				4023				4023			
Jun- 18	4124				4124				4124				4124				4124				4124				4124				4124				4124			
Jul- 18	4461				4461				4461				4461				4461				4461				4461				4461				4461			
Aug- 18	4393				4393				4393				4393				4393				4393				4393				4393				4393			
Sep- 18	4176				4176				4176				4176				4176				4176				4176				4176				4176			
Oct- 18	3970				3970				3970				3970				3970				3970				3970				3970				3970			
Nov- 18	3223				3223				3223				3223				3223				3223				3223				3223				3223			
Dec- 18	3060				3060				3060				3060				3060				3060				3060				3060				3060			
Jan- 19	3045				3045				3045				3045				3045				3045				3045				3045				3045			
19	2826				2826				2826				2826				2826				2826				2826				2826				2826			
Mar- 19	3356				3356				3356				3356				3356				3356				3356				3356				3356			
19 May-	3776				3776				3776				3776				3776				3776				3776				3776				3776			
19 Iun-	4283				4283				4283				4283				4283				4283				4283				4283				4283			
19 Jul-	4088				4088				4088				4088				4088				4088				4088				4088				4088			
19 Aug-	4356				4356				4356				4356				4356				4356				4356				4356				4356			
19 Sep-	4401				4401				4401				4401				4401				4401				4401				4401				4401			
19 Oct-	4190				4190				4190				4190				4190				4190				4190				4190				4190			
19 Nov-	4045				4045				4045				4045				4045				4045				4045				4045				4045			
19 Dec-	3344				2251				2251				2251				2251				2251				2251				2251				3344			
19 Jan-	2122				2122				2122				2122				2122				2122				2122				2122				2122			
20 Feb-	2994				2994				2994				2994				7994				2994				2994				2994				2994			
20 Mar-	2310				2310				2310				2310				2774				2310				2310				2224				2310			
20 Apr-	365				365				365				365				365				365				365				365				365			
20 May-	572				572				572				572				572				572				572				572				572			
20	512				312				572				512				572				572				512				572				312			

Table A2. Selected predictive methods applicable in aviation sa	afety management [15].
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Table A2. Cont.	
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	1	Holt's Lin	ear Trenc	I	B	rown's Li	near Tren	ıd		Dampe	d Trend		Exj	Sim ponential	ple Smoothi	ng	Simpl	e Season Smool	al Expone thing	ential	Win	iter's Add	itive Me	thod	M	Win ultiplicat	ter's ive Metho	od	Ave	Moving rage Metl	hod		ARI	vIA Mode (0,1,1)	ling ARI (1,1,0)	МА
eline		RMSE =	454.187			RMSE =	489.109			RMSE =	437.490			RMSE =	448.684			RMSE =	358.459			RMSE =	373.104			RMSE =	454.465		RM	SE = 403.	010			RMSE =	430.170	
Tim	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr
Jun- 20	1138				1138				1138				1138				1138				1138				1138				1138				1138			
Jul- 20	2037				2037				2037				2037				2037				2037				2037				2037				2037			
Aug- 20	2246				2246				2246				2246				2246				2246				2246				2246				2246			
Sep- 20	1995				1995				1995				1995				1995				1995				1995				1995				1995			
Oct- 20	1772				1772				1772				1772				1772				1772				1772				1772				1772			
Nov- 20	1556				1556				1556				1556				1556				1556				1556				1556				1556			
Dec- 20	1392				1392				1392				1392				1392				1392				1392				1392				1392			
Jan- 21	1403				1403				1403				1403				1403				1403				1403				1403				1403			
Feb- 21	1249				1249				1249				1249				1249				1249				1249				1249				1249			
Mar- 21	1648				1648				1648				1648				1648				1648				1648				1648				1648			
Apr- 21	1840				1840				1840				1840				1840				1840				1840				1840				1840			
May- 21	2092				2092				2092				2092				2092				2092				2092				2092				2092			
Jun- 21	2426				2426				2426				2426				2426				2426				2426				2426				2426			
Jul- 21	2931				2931				2931				2931				2931				2931				2931				2931				2931			
Aug- 21	3086				3086				3086				3086				3086				3086				3086				3086				3086			
Sep- 21	3401				3401				3401				3401				3401				3401				3401				3401				3401			
Oct- 21	3394				3394				3394				3394				3394				3394				3394				3394				3394			
Nov- 21	2917				2917				2917				2917				2917				2917				2917				2917				2917			
Dec- 21	3218				3218				3218				3218				3218				3218				3218				3218				3218			
Jan- 22	2776				2776				2776				2776				2776				2776				2776				2776				2776			
Feb- 22	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637	2637
Mar- 22		2606	1693	3519		2448	1465	3430		2588	1709	3468		2637	1736	3538		2772	2051	3492		2558	1807	3308		3278	2364	4191		2708	1689	3728		2524	1664	3385
Apr- 22		2575	1284	3867		2261	485	4037		2573	1143	4002		2637	1363	3911		2499	1480	3517		2288	1226	3349		3417	2090	4744		2124	898	3350		1286	-382	2954
May- 22		2544	962	4127		2075	-628	4777		2568	692	4443		2637	1076	4198		2900	1653	4147		2692	1391	3993		4072	2231	5914		2345	942	3748		1508	-689	3705
Jun- 22		2513	685	4341		1888	-1858	5634		2566	316	4816		2637	835	4439		3101	1662	4541		2897	1394	4399		4020	1966	6073		2468	908	4028		1997	-624	4618
Jul- 22		2482	438	4527		1702	-3193	6597		2565	-9	5140		2637	622	4652		3604	1994	5213		3402	1721	5083		4265	1879	6652		2894	1190	4598		2766	-219	5751
Aug- 22		2451	210	4692		1515	-4626	7656		2565	-299	5429		2637	430	4844		3689	1926	5452		3490	1648	5332		4178	1642	6714		3135	1299	4971		2957	-353	6267
Sep- 22		2420	-1	4842		1329	-6148	8806		2565	-562	5692		2637	253	5021		3598	1694	5502		3402	1411	5393		3796	1291	6301		3209	1249	5169		2893	-712	6498

Table A2. Cont.

	I	Holt's Line	ear Trend	I	В	rown's Liı	near Tren	ıd		Damped	d Trend		Exp	Sim	ple Smoothi	ng	Simp	le Season Smoo	al Expone thing	ntial	Win	iter's Addi	itive Met	hod	M	Wint 1 ultiplicati	er's ve Metho	d	Ave	Moving rage Metl	hod		ARIM	A Mode (0,1,1) (	ling ARI 1,1,0)	MA
eline		RMSE =	454.187			RMSE =	489.109			RMSE =	437.490			RMSE =	448.684			RMSE =	358.459			RMSE =	373.104			RMSE =	454.465		RM	SE = 403.	010		I	RMSE =	430.170	
Цш	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr	Values	Forecast	LCL	ncr
Oct- 22		2390	-201	4980		1142	-7755	10,040		2565	-805	5935		2637	88	5186		3453	1417	5488		3260	1131	5389		3554	1010	6098		3162	1085	5239		2742	-1137	6620
Nov- 22		2359	-390	5107		956	-9441	11,353		2565	-1031	6161		2637	-66	5340		2917	758	5076		2728	468	4987		2832	585	5080		2632	444	4820		2439	-1694	6573
Dec- 22		2328	-571	5226		769	-11,20	4 12,743		2565	-1244	6374		2637	-213	5487		2944	668	5220		2540	157	4923		2460	283	4637		2554	260	4848		2429	-1944	6802
Jan- 23		2297	-745	5338		583	-13,03	8 14,204		2565	-1446	6576		2637	-352	5626		2837	450	5224		2436	-65	4937		2531	85	4976		2333	-63	4728		2290	-2311	6891
Feb- 23		2266	-913	5444		397	-14,94	1 15,734		2565	-1638	6768		2637	-485	5759		2637	144	5130		2239	-374	4852		2274	-133	4681		2201	-292	4694		2141	-2677	6959
Mar- 23		2235	-1075	5545		210	-16,91	1 17,331		2565	-1821	6952		2637	-612	5886		2772	177	5366		2160	-561	4881		2822	-339	5983		2273	-366	4911		2371	-2743	7485
Apr- 23		2204	-1232	5640		24	-18,94	5 18,992		2565	-1998	7128		2637	-735	6009		2499	-194	5191		1890	-935	4715		2936	-521	6393		1688	-1039	4416		2090	-3366	7546
May- 23		2173	-1386	5732		-163	-21,04	1 20,715		2565	-2167	7298		2637	-853	6127		2900	113	5687		2294	-632	5220		3492	-774	7759		1909	-905	4724		2332	-3446	8110
Jun- 23		2142	-1535	5819		-349	-23,19	7 22,498		2565	-2331	7461		2637	-968	6242		3101	223	5980		2499	-524	5522		3440	-918	7799		2032	-867	4931		2718	-3365	8800
Jul- 23		2111	-1681	5903		-536	-25,41	1 24,339		2565	-2490	7620		2637	-1079	6353		3604	636	6571		3004	-114	6122		3643	-1126	8412		2458	-524	5439		3310	-3063	9683
Aug- 23		2080	-1824	5984		-722	-27,68	2 26,237		2565	-2643	7774		2637	-1186	6460		3689	636	6742		3093	-117	6303		3561	-1255	8378		2699	-363	5761		3477	-3174	10,128
Sep- 23		2049	-1964	6062		-909	-30,00	8 28,190		2565	-2792	7923		2637	-1291	6565		3598	461	6735		3005	-295	6304		3228	-1295	7752		2773	-367	5914		3666	-3251	10,584
Oct- 23		2018	-2101	6138		-1095	-32,38	30,197		2565	-2938	8068		2637	-1393	6667		3453	234	6671		2862	-525	6249		3016	-1369	7401		2726	-491	5944		3612	-3563	10,786
Nov- 23		1987	-2236	6210		-1282	-34,81	9 32,256		2565	-3079	8210		2637	-1493	6767		2917	-381	6215		2330	-1142	5803		2398	-1257	6053		2196	-1096	5489		3192	-4230	10,614
Dec- 23		1956	-2368	6281		-1468	-37,30	3 34,366		2565	-3217	8348		2637	-1590	6864		2944	-432	6319		2143	-1413	5699		2078	-1265	5420		2118	-1248	5485		3390	-4271	11,052
Jan- 24		1926	-2498	6349		-1655	-39,83	6 36,527		2565	-3352	8482		2637	-1685	6959		2837	-615	6288		2038	-1599	5676		2132	-1469	5733		1897	-1543	5336		3049	-4846	10,943
Feb- 24		1895	-2626	6416		-1841	-42,41	.9 38,736		2565	-3484	8614		2637	-1778	7052		2637	-889	6163		1842	-1876	5560		1912	-1492	5316		1765	-1745	5275		2906	-5214	11,027
Mar- 24		1864	-2753	6480		-2028	-45,04	9 40,994		2565	-3613	8743		2637	-1869	7143		2772	-827	6370		1762	-2034	5559		2366	-2011	6742		1837	-1781	5454		2907	-5611	11,425
Apr- 24		1833	-2877	6543		-2214	-47,72	27 43,299		2565	-3739	8869		2637	-1958	7232		2499	-1171	6168		2330	-1142	5803		2455	-2250	7160		1252	-2433	4938		1985	-7050	11,021
May- 24		1802	-3000	6604		-2401	-50,45	61 45,650		2565	-3863	8993		2637	-2045	7319		2900	-840	6639		2143	-1413	5699		2912	-2834	8658		1473	-2279	5226		2214	-7312	11,739
Jun- 24		1771	-3122	6664		-2587	-53,22	1 48,046		2565	-3985	9115		2637	-2131	7405		3101	-707	6909		2038	-1599	5676		2861	-2951	8673		1596	-2223	5415		2669	-7322	12,660
Jul- 24		1740	-3242	6722		-2774	-56,03	5 50,488		2565	-4104	9234		2637	-2216	7490		3604	-272	7479		1842	-1876	5560		3021	-3288	9329		2022	-1862	5906		3379	-7057	13,815
Aug- 24		1709	-3360	6778		-2960	-58,89	3 52,973		2565	-4221	9351		2637	-2299	7573		3689	-253	7631		1762	-2034	5559		2944	-3378	9266		2263	-1685	6211		3562	-7301	14,425
Sep- 24		1678	-3477	6834		-3147	-61,79	4 55,501		2565	-4336	9467		2637	-2380	7654		3598	-409	7605		2607	-1633	6847		2661	-3226	8547		2337	-1674	6349		3582	-7691	14,856
Oct- 24		1647	-3593	6888		-3333	-64,73	8 58,072		2565	-4450	9580		2637	-2461	7735		3453	-618	7524		2465	-1845	6775		2478	-3177	8133		2290	-1784	6365		3463	-8207	15,132
Nov- 24		1616	-3708	6941		-3520	-67,72	4 60,685		2565	-4561	9691		2637	-2540	7814		2917	-1217	7051		1933	-2446	6312		1964	-2691	6619		1760	-2376	5897		3122	-8931	15,174
Dec- 24		1585	-3822	6992		-3706	-70,75	63,339		2565	-4671	9801		2637	-2618	7892		2944	-1252	7140		1745	-2702	6192		1696	-2500	5891		1683	-2515	5880		3180	-9244	15,604
Jan- 25		1554	-3934	7043		-3893	-73,81	9 66,034		2565	-4779	9909		2637	-2694	7968		2837	-1421	7094		1641	-2874	6155		1734	-2733	6201		1461	-2797	5718		2974	-9810	15,759
Feb- 25		1523	-4046	7093		-4079	-76,92	68,769		2565	-4886	10,016		2637	-2770	8044		2637	-1681	6955		1444	-3136	6025		1549	-2620	5718		1329	-2988	5646		2828	-10,308	3 15,963

Table A2. Cont.



### Appendix B

As a part of the Safety Assurance component, the sample organization has established several Safety Performance Indicators (SPIs). SPIs are monitored yearly to show the safety performance of the organization. Targets are set for some of the SPIs, while for some targets are not set. The safety data and SPIs of the sample organization SMS are presented and elaborated in the following table.

Table A3 shows the sample organization's actual safety data and safety performance indicators (SPIs) from 2014 to 2019. There are 15 defined SPIs: The total number of reported hazards (SPI1), the number of hazards/reported via woluntary occurrence reporting system (SPI2), the number of hazards reported as changes (SPI4), the number of hazards reported as internal changes (SPI5), number of hazards reported as an external changes (SPI6), number of hazards reported as an external changes (SPI6), number of hazards reported as an external changes (SPI6), number of hazards reported at Department 1 of an organization (SPI7), the number of hazards reported at Department 2 of an organization (SPI8), the number of hazards reported at Department 3 of an organization (SPI9), Number of hazards reported at the Department 4 of an organization (SPI10), the number of conducted risk assessments and mitigations (SPI11), the number of registered unacceptable risk indexes (SPI12), the number of registered tolerable risk indexes (SPI13), the number of registered tolerable risk indexes (SPI13), the number of safety review boards (SPI14), and the number of reported occurrences vs. the number of flight hours (SPI15). The last two rows show target areas (SPTs) for five SPIs: SPI1, SPI2, SPI11, SPI14 and SPI15 [15,44].

Table A3. Safety	y data and safe	y performanc	e indicators (	SPIs) in the	period 2014–2019	[15,44].
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Year	SPI1	SPI2	SPI3	SPI4	SPI5	SPI6	SPI7	SPI8	SPI19	SPI10	SPI11	SPI12	SPI13	SPI14	SPI15
2014	29	7	14	8	4	4	28	1	4	0	25	8	16	4	0.012
2015	22	2	4	16	11	5	18	2	5	2	14	4	7	4	0.017
2016	34	9	11	14	9	5	34	2	1	1	24	7	14	6	0.019
2017	21	3	5	13	10	3	20	0	2	1	13	1	12	3	0.012
2018	43	5	5	33	12	21	36	4	5	9	16	3	13	2	0.020
2019	70	4	3	64	16	48	57	7	19	18	45	3	42	2	0.030
SPT	10	2	/	/	/	/	/	/	/	/	10	/	/	5	0.002
	$\Downarrow$	↑	$\Downarrow$												

### **Appendix C**

Table A4 and Figure A1 show forecast of SPI2 behavior in the terms of incline/decline of its values in the future period from 2020 to 2024 based on historical safety data of the organization in the period from 2014 to 2019 [15,44].

Table A4. Example of forecasting safety performance indicator (SPI2)—sample organization [15,44].

Year	Values (SPI2)	Forecast	Lower Limit of Reliability	Upper Limit of Reliability
2014	7			
2015	2			
2016	9			
2017	3			
2018	5			
2019	4	4	4	4
2020		7	4	10
2021		2	0	5
2022		7	4	10
2023		2	0	5
2024		7	4	10



Figure A1. Example of forecasting safety performance indicator (SPI2) [15,44].

Table A5 and Figure A2 show forecast of SPI11 behavior in the terms of incline/decline of its values in the future period from 2020 to 2024 based on historical safety data of the organization in the period from 2014 to 2019 [15,44].

Table A5. Example of forecasting safety performance indicator (SPI11)—sample organization [15,44].

Year	Values (SPI11)	Forecast	Lower Limit of Reliability	Upper Limit of Reliability
2014	25			
2015	14			
2016	24			
2017	13			
2018	16			
2019	45	45	45	45
2020		38	13	63
2021		42	14	69
2022		45	15	76
2023		49	16	82
2024		53	17	88



Figure A2. Example of forecasting safety performance indicator (SPI11) [15,44].

Table A6 and Figure A3 show forecast of SPI14 behavior in the terms of incline/decline of its values in the future period from 2020 to 2024 based on historical safety data of the organization in the period from 2014 to 2019 [15,44].

Table A6. Example of forecasting safety performance indicator (SPI14)—sample organization [15,44].

Year	Values (SPI14)	Forecast	Lower Limit of Reliability	Upper Limit of Reliability
2014	4			
2015	4			
2016	6			
2017	3			
2018	2			
2019	2	2	2	2
2020		1	0	4
2021		0	0	3
2022		0	0	3
2023		0	0	3
2024		0	0	3



Figure A3. Example of forecasting safety performance indicator (SPI14) [15,44].

Table A7 and Figure A4 show forecast of SPI15 behavior in the terms of incline/decline of its values in the future period from 2020 to 2024 based on historical safety data of the organization in the period from 2014 to 2019 [15,44].

Table A7. Example of forecasting safety performance indicator (SPI15)—sample organization [15,44].

Year	Values (SPI15)	Forecast	Lower Limit of Reliability	Upper Limit of Reliability
2014	0.012			
2015	0.017			
2016	0.019			
2017	0.012			
2018	0.020			
2019	0.030	0.030	0.030	0.030
2020		0.027	0.019	0.035
2021		0.029	0.021	0.038
2022		0.032	0.024	0.040
2023		0.034	0.026	0.043
2024		0.037	0.029	0.045



Figure A4. Example of forecasting safety performance indicator (SPI15) [15,44].

### Appendix D

Dataset is representing actual data on organizational and safety performance indicators of the sample organization. The safety management methodologies used in the sample organization, in terms of collecting safety data, are reactive and proactive. The sample organization has defined several safety performance indicators (SPIs) and established corresponding safety performance targets (SPTs). The SPIs are monitored on monthly basis. The list of organizational indicators (OIs), safety performance indicators (SPIs) and safety performance targets (SPTs) are presented in the following Table A8 [15,47].

**Table A8.** List of organizational indicators (OIs), safety performance indicators (SPIs) and safety performance targets (SPTs) in the sample organization [15,47].

Mark	Name of an Indicator	(SPTs)
OI1	Flight hours (aircraft)	/
OI2	Flight hours (simulator)	/
OI3	Total flight hours	/
OI4	Number of used aircraft	/
OI5	Number of used simulators	/
OI6	Number of used aircraft/simulators	/
OI7	Number of students in training on aircraft	/
OI8	Number of active instructors on aircraft	/
OI9	Number of students in training on simulator	/
OI10	Number of active instructors on simulator	/
OI11	Total number of students in training	/
OI12	Total number of active instructors	/
SPI1	Total number of recorded occurrences	$\leq 2$
SPI2	Number of reported MOR occurrences	$\leq 1$
SPI3	Number of recorded changes	$\leq 2$
SPI4	Number of conducted risk assessments	$\leq 2$
SPI5	Number of detected unacceptable risks	$\leq 1$
SPI6	Number of held safety review boards	$\geq 1$
SPI7	Number of conducted audits/inspections	$\geq 1$
SPI8	Number of determined findings	$\leq 4$

Table A9 shows the dataset of organizational indicators (OIs) and safety performance indicators (SPIs) in the sample organization, from January 2014 to March 2020 [15,47]. A dataset is composed of monthly entries for twelve Organizational Indicators (OIs) and eight Safety Performance Indicators (SPIs). The dataset contains 75 entries.

Table A10 shows the statistics of each indicator of the observed dataset, including the number of entries, missing values, mean, median, standard deviation, variance, skewness, standard error of skewness, range, minimum, and maximum.

Table A11 shows tests of normality of each indicator of the observed dataset, including the Kolmogorov-Smirnov test and the Shapiro-Wilk test.

Figure A5 shows histograms of each organizational and safety performance indicator in the observed dataset.

Month	OI1	OI2	OI3	OI4	OI5	OI6	OI7	OI8	OI19	OI10	<b>OI11</b>	OI12	SPI1	SPI2	SPI3	SPI4	SPI5	SPI6	SPI7	SPI8
Jan-14	31.58	10.92	42.50	4	1	5	9	4	1	1	10	5	1	0	1	0	0	0	0	0
Feb-14	12.42	10.50	22.92	3	1	4	5	4	2	2	7	5	0	0	0	0	0	0	0	0
Mar-14	88.67	17.83	106.50	3	1	4	19	8	3	2	22	10	2	1	1	1	0	0	0	0
Apr-14	63.67	0.00	63.67	5	0	5	20	7	0	0	20	7	1	0	1	0	0	0	0	0
May-14	323.92	63.75	387.67	7	1	8	43	13	9	3	52	15	7	0	1	15	6	0	2	10
Jun-14	159.17	4.50	163.67	7	1	8	29	11	3	1	32	12	0	0	0	0	0	0	1	0
Jul-14	438.50	0.00	438.50	8	0	8	47	12	0	0	47	12	0	0	0	0	0	1	1	6
Aug-14	612.58	0.00	612.58	8	0	8	45	10	0	0	45	10	0	0	0	0	0	0	1	2
Sep-14	390.75	0.00	390.75	8	0	8	33	11	0	0	33	11	5	0	0	7	3	1	1	15
Oct-14	278.33	0.00	278.33	7	0	7	35	10	0	0	35	10	1	0	0	3	0	1	1	0
Nov-14	59.33	0.00	59.33	4	0	4	19	5	0	0	19	5	0	0	0	0	0	0	0	0
Dec-14	24.75	0.00	24.75	3	0	3	9	4	0	0	9	4	2	0	2	14	10	1	3	6
Jan-15	31.58	0.00	31.58	3	0	3	15	6	0	0	15	6	1	0	1	0	0	0	0	0
Feb-15	3.83	0.00	3.83	2	0	2	3	2	0	0	3	2	0	0	0	0	0	0	0	0
Mar-15	46.83	0.00	46.83	3	0	3	17	5	0	0	17	5	5	0	4	3	0	0	0	0
Apr-15	50.67	0.00	50.67	5	0	5	17	6	0	0	17	6	6	0	2	10	0	2	0	0
May-15	219.42	0.00	219.42	7	0	7	37	9	0	0	37	9	1	0	0	1	0	0	1	0
Jun-15	18.08	0.00	18.08	4	0	4	9	6	0	0	9	6	0	0	0	0	0	0	2	6
Jul-15	142.58	0.00	142.58	7	0	7	30	8	0	0	30	8	1	0	1	5	1	1	0	0
Aug-15	168.25	181.08	349.33	6	1	7	22	7	13	3	35	8	0	0	0	0	0	0	1	4
Sep-15	267.17	153.50	420.67	7	1	8	40	7	18	5	58	9	2	1	1	3	0	1	1	4
Oct-15	132.42	83.67	216.08	8	1	9	34	7	18	5	52	10	1	1	0	1	1	0	0	0
Nov-15	150.58	60.83	211.42	7	1	8	35	7	12	4	47	8	3	0	2	5	0	0	1	0
Dec-15	29.00	16.42	45.42	4	1	5	12	6	4	4	16	8	2	0	2	0	0	0	1	9
Jan-16	28.83	27.00	55.83	3	1	4	11	6	8	5	19	7	2	0	1	1	0	0	0	0
Feb-16	19.75	19.00	38.75	2	1	3	5	2	4	2	9	4	1	0	1	0	0	0	2	1
Mar-16	98.50	1.50	100.00	5	1	6	31	8	2	1	33	8	0	0	0	0	0	0	0	0
Apr-16	154.92	18.50	173.42	5	1	6	31	11	7	3	38	11	6	3	3	5	2	1	3	7
May-16	261.17	57.25	318.42	8	1	9	38	12	14	4	52	12	3	0	2	1	0	1	1	2
Jun-16	130.53	48.67	179.20	8	1	9	33	11	11	5	44	13	4	2	1	3	0	0	2	4
Jul-16	252.67	93.00	345.67	7	1	8	35	12	12	3	47	12	8	1	2	7	1	1	2	1

Table A9. Dataset of organizational indicators (OIs) and safety performance indicators (SPIs) in the period from January 2014 to March 2020 [15].

Table A9. Cont.

Month	OI1	OI2	OI3	OI4	OI5	OI6	OI7	OI8	OI19	OI10	OI11	OI12	SPI1	SPI2	SPI3	SPI4	SPI5	SPI6	SPI7	SPI8
Aug-16	282.33	91.83	374.17	7	1	8	35	14	12	4	47	15	6	1	3	3	2	0	1	1
Sep-16	340.67	128.67	469.33	6	1	7	35	14	12	3	47	14	1	0	0	1	0	1	1	10
Oct-16	115.00	21.25	136.25	6	1	7	23	11	9	3	32	12	3	2	1	3	1	0	2	4
Nov-16	40.92	47.50	88.42	3	1	4	14	7	8	4	22	9	0	0	0	0	0	1	1	2
Dec-16	29.08	0.00	29.08	4	0	4	12	7	0	0	12	7	0	0	0	0	0	1	1	0
Jan-17	0.00	6.00	6.00	0	1	1	0	0	2	2	2	2	0	0	0	0	0	0	1	0
Feb-17	9.08	5.50	14.58	2	1	3	4	2	5	3	9	4	0	0	0	0	0	0	3	9
Mar-17	152.17	35.92	188.08	4	1	5	24	8	7	3	31	8	1	0	1	0	0	1	2	12
Apr-17	80.67	55.83	136.50	5	1	6	16	8	5	3	21	9	3	0	3	3	0	0	3	12
May-17	187.83	106.42	294.25	5	1	6	28	9	15	3	43	9	2	0	2	1	0	0	2	1
Jun-17	87.00	35.67	122.67	5	1	6	28	10	8	4	36	10	1	1	0	1	0	1	2	1
Jul-17	193.58	88.00	281.58	5	1	6	29	11	10	4	39	13	0	0	0	0	0	0	1	1
Aug-17	292.58	35.58	328.17	5	1	6	32	9	5	3	37	9	5	1	2	3	0	0	1	1
Sep-17	188.25	57.17	245.42	5	1	6	29	9	6	3	35	10	0	0	0	0	0	0	2	10
Oct-17	332.25	124.33	456.58	7	1	8	59	11	32	4	91	12	6	1	4	3	1	1	3	12
Nov-17	166.33	35.50	201.83	7	1	8	46	10	14	3	60	10	2	0	0	2	0	0	2	4
Dec-17	94.92	48.00	142.92	7	1	8	26	7	12	5	38	8	1	0	1	0	0	0	0	0
Jan-18	123.22	62.75	185.97	5	1	6	17	6	15	4	32	7	0	0	0	0	0	0	1	1
Feb-18	66.33	53.17	119.50	3	1	4	12	7	14	5	26	7	1	0	1	0	0	1	3	12
Mar-18	29.58	2.67	32.25	5	1	6	24	6	2	2	26	6	6	1	4	7	4	0	2	2
Apr-18	145.58	22.08	167.67	5	1	6	31	8	6	5	37	10	6	1	3	5	0	0	2	5
May-18	161.33	63.50	224.83	5	1	6	35	8	8	4	43	8	5	1	4	3	0	0	2	1
Jun-18	95.92	29.55	125.47	5	1	6	23	6	6	2	29	6	3	0	1	9	4	1	2	1
Jul-18	324.83	107.70	432.53	6	1	7	33	8	12	3	45	8	5	1	4	0	0	1	1	1
Aug-18	467.05	43.67	510.72	6	1	7	37	9	7	4	44	9	8	0	8	1	0	0	1	0
Sep-18	355.42	137.48	492.90	7	1	8	50	11	21	3	71	11	5	0	5	2	0	0	1	0
Oct-18	303.67	157.93	461.60	6	1	7	44	8	21	3	65	8	1	1	0	1	1	0	2	2
Nov-18	64.75	79.75	144.50	5	1	6	31	9	21	6	52	10	3	0	3	3	0	0	2	1
Dec-18	50.00	62.50	112.50	5	1	6	25	8	14	6	39	10	0	0	0	0	0	0	0	0
Jan-19	34.25	104.33	138.58	4	1	5	13	5	9	5	22	8	3	0	3	2	0	0	1	2
Feb-19	132.08	58.92	191.00	5	1	6	35	10	14	7	49	13	16	1	12	8	0	0	3	15
Mar-19	228.45	39.75	268.20	4	1	5	41	11	7	4	48	12	8	0	7	19	4	0	2	13
Apr-19	206.92	43.92	250.83	5	1	6	34	8	9	3	43	9	12	0	12	6	0	1	2	6

Table	A9.	Cont.

Month	OI1	OI2	OI3	OI4	OI5	OI6	OI7	OI8	OI19	OI10	OI11	OI12	SPI1	SPI2	SPI3	SPI4	SPI5	SPI6	SPI7	SPI8
May-19	104.17	122.17	226.33	5	1	6	32	7	17	6	49	9	1	0	1	1	0	0	3	2
Jun-19	246.08	30.42	276.50	5	1	6	31	12	4	2	35	13	3	0	3	1	0	0	2	0
Jul-19	377.92	71.17	449.08	6	1	7	38	10	8	3	46	10	1	0	1	1	0	0	2	2
Aug-19	312.82	62.67	375.48	6	1	7	31	13	12	4	43	14	7	2	4	12	2	0	0	0
Sep-19	448.50	64.00	512.50	6	1	7	44	12	8	2	52	12	6	0	6	5	0	0	3	1
Oct-19	227.83	57.25	285.08	6	1	7	44	11	12	3	56	11	8	0	8	5	0	0	3	9
Nov-19	54.92	165.52	220.43	4	1	5	24	10	34	6	58	10	4	1	3	4	0	0	2	13
Dec-19	85.92	93.13	179.05	4	1	5	30	8	18	5	48	11	3	0	2	5	3	1	0	0
Jan-20	150.42	70.02	220.43	6	1	7	41	10	18	6	59	11	6	0	6	3	0	0	1	6
Feb-20	92.42	84.70	177.12	6	1	7	29	8	15	5	44	8	1	1	0	1	0	1	2	0
Mar-20	66.50	62.33	128.83	5	1	6	30	9	12	5	42	10	1	0	0	1	1	0	1	0

## Table A10. Statistics of each indicator of the observed dataset [15].

Indicator	Ν	Missing	Mean	Median	ST.DEV	Variance	Skewness	ST.ERR of Skewness	Range	Minimum	Maximum
OI1	75.00	0.00	163.20	132.42	131.88	17,393.38	1.03	0.28	612.58	0.00	612.58
OI2	75.00	0.00	49.92	43.92	46.31	2145.06	0.89	0.28	181.08	0.00	181.08
OI3	75.00	0.00	213.12	185.97	150.62	22,686.56	0.60	0.28	608.75	3.83	612.58
OI4	75.00	0.00	5.21	5.00	1.68	2.82	-0.40	0.28	8.00	0.00	8.00
OI5	75.00	0.00	0.80	1.00	0.40	0.16	-1.53	0.28	1.00	0.00	1.00
OI6	75.00	0.00	6.01	6.00	1.73	2.99	-0.55	0.28	8.00	1.00	9.00
OI7	75.00	0.00	27.56	30.00	12.46	155.22	-0.20	0.28	59.00	0.00	59.00
OI8	75.00	0.00	8.29	8.00	2.88	8.29	-0.41	0.28	14.00	0.00	14.00
OI19	75.00	0.00	8.63	8.00	7.37	54.29	0.99	0.28	34.00	0.00	34.00
OI10	75.00	0.00	2.93	3.00	1.92	3.69	-0.16	0.28	7.00	0.00	7.00
OI11	75.00	0.00	36.19	37.00	17.10	292.32	0.13	0.28	89.00	2.00	91.00
OI12	75.00	0.00	9.07	9.00	2.87	8.23	-0.24	0.28	13.00	2.00	15.00
SPI1	75.00	0.00	2.92	2.00	3.10	9.62	1.57	0.28	16.00	0.00	16.00
SPI2	75.00	0.00	0.33	0.00	0.62	0.39	2.05	0.28	3.00	0.00	3.00
SPI3	75.00	0.00	1.96	1.00	2.59	6.69	2.08	0.28	12.00	0.00	12.00
SPI4	75.00	0.00	2.80	1.00	3.84	14.76	2.13	0.28	19.00	0.00	19.00
SPI5	75.00	0.00	0.63	0.00	1.61	2.59	3.72	0.28	10.00	0.00	10.00
SPI6	75.00	0.00	0.31	0.00	0.49	0.24	1.20	0.28	2.00	0.00	2.00
SPI7	75.00	0.00	1.35	1.00	0.98	0.96	0.13	0.28	3.00	0.00	3.00
SPI8	75.00	0.00	3.36	1.00	4.41	19.45	1.27	0.28	15.00	0.00	15.00



Figure A5. Cont.



**Figure A5.** Histograms of organizational and safety performance indicators: (**a**) Flight hours (aircraft); (**b**) Flight hours (simulator); (**c**) Total flight hours; (**d**) Number of used aircraft; (**e**) Number of used simulators; (**f**) Number of used aircraft/simulators; (**g**) Number of students in training on aircraft; (**h**) Number of active instructors on aircraft; (**i**) Number of students in training on the simulator; (**j**) Number of active instructors on the simulator; (**k**) Total number of students in training; (**l**) Total number of active instructors; (**m**) Total number of recorded occurrences; (**n**) Number of reported MOR occurrences; (**o**) Number of recorded changes; (**p**) Number of conducted risk assessments; (**q**) Number of detected unacceptable risks; (**r**) Number of held safety review boards; (**s**) Number of conducted audits/inspections; (**t**) Number of determined non-compliances (findings) [15].

Tests of Normality											
<b>T</b> 11 <i>A</i>	Kolmog	gorov-Smirr	ov Test	Sha	piro-Wilk 7	ſest					
Indicator	Statistic	df	Sig.	Statistic	df	Sig.					
OI1	0.125	75	0.006	0.911	75	0.000					
OI2	0.141	75	0.001	0.901	75	0.000					
OI3	0.105	75	0.040	0.943	75	0.002					
OI4	0.156	75	0.000	0.949	75	0.005					
OI5	0.490	75	0.000	0.490	75	0.000					
OI6	0.177	75	0.000	0.945	75	0.003					
OI7	0.119	75	0.010	0.978	75	0.224					
OI8	0.087	75	0.200 *	0.973	75	0.112					
OI19	0.121	75	0.009	0.910	75	0.000					
OI10	0.167	75	0.000	0.922	75	0.000					
OI11	0.082	75	0.200 *	0.974	75	0.130					
OI12	0.102	75	0.053	0.980	75	0.289					
SPI1	0.199	75	0.000	0.831	75	0.000					
SPI2	0.437	75	0.000	0.584	75	0.000					
SPI3	0.231	75	0.000	0.744	75	0.000					
SPI4	0.233	75	0.000	0.734	75	0.000					
SPI5	0.425	75	0.000	0.455	75	0.000					
SPI6	0.440	75	0.000	0.601	75	0.000					
SPI7	0.198	75	0.000	0.877	75	0.000					
SPI8	0.274	75	0.000	0.763	75	0.000					

Table A11. Tests of normality of each indicator of the observed dataset [15].

\* This is a lower bound of the true significance.

### Appendix E

The forecasts for each safety performance indicator were made using the IBM SPSS Statistics software. Table A12 shows forecast model details for each indicator, obtained using the function "Forecasting" and IBM SPSS "Expert Modeler". Model quality (model fit) for all the built models is evaluated using the R-squared criterion. R-squared is the coefficient of determination. It is defined as the proportion of the variation in the dependent variable which is predictable from the independent variable or variables. Many criteria can be used to do the evaluation (RMSE—Root Mean Squared Error, RMSPE—Root Mean Squared Percent Error, AIC—Akaike Information Criterion, BIC—Bayesian Information Criterion, R-squared value, the better the model [15,47].

Table A12. Forecast model description and statistics [15].

Model Description	Model Type	Number of Outliers	Model Fit/Stationary R-Squared	SPTs
SPI1 Total number of recorded occurrences	ARIMA (0,0,0) (0,0,0)	3	0.531	$\leq 2$
SPI2 number of reported MOR occurrences	Simple Seasonal	0	0.772	$\leq 1$
SPI3 number of recorded changes	Simple Seasonal	0	0.696	$\leq 2$
SPI4 number of conducted risk assessments	ARIMA (0,0,0) (0,0,0)	6	0.714	$\leq 2$
SPI5 number of detected unacceptable risks	ARIMA (0,0,0) (0,0,0)	16	1.000	$\leq 1$
SPI6 number of held safety review boards	Simple Seasonal	0	0.792	$\geq 1$
SPI7 number of conducted audits/inspections	ARIMA (0,0,0) (1,0,0)	1	0.383	$\geq 1$
SPI8 number of determined non-compliances	Simple Seasonal	0	0.618	$\leq 4$

Table A13 shows the forecasted values of each safety performance indicator in the observed dataset from April 2020 to March 2022.

Month	SPI1	SPI2	SPI3	SPI4	SPI5	SPI6	SPI7	SPI8
Apr-20	10	1	5	6	2	1	2	5
May-20	2	0	3	2	0	0	2	3
Jun-20	2	1	2	2	0	0	2	2
Jul-20	2	0	2	2	0	1	2	2
Aug-20	2	1	4	2	0	0	1	1
Sep-20	2	0	3	2	0	0	2	7
Oct-20	2	1	3	2	0	0	2	5
Nov-20	2	0	2	2	0	0	2	3
Dec-20	2	0	2	2	0	0	1	3
Jan-21	2	0	3	2	0	0	1	1
Feb-21	2	0	3	2	0	0	2	5
Mar-21	2	0	3	2	0	0	1	4
Apr-21	10	1	5	6	2	1	2	5
May-21	2	0	3	2	0	0	2	3
Jun-21	2	1	2	2	0	0	2	2
Jul-21	2	0	2	2	0	1	2	2
Aug-21	2	1	4	2	0	0	1	1
Sep-21	2	0	3	2	0	0	2	7
Oct-21	2	1	3	2	0	0	2	5
Nov-21	2	0	2	2	0	0	2	3
Dec-21	2	0	2	2	0	0	1	3
Jan-22	2	0	3	2	0	0	2	1
Feb-22	2	0	3	2	0	0	2	5
Mar-22	2	0	3	2	0	0	2	4

Table A13. Forecast of safety performance indicators [15].

Figure A6 shows graphs of each predicted safety performance indicator in the observed dataset including target area and predicted breaches [15,47]. Red curve presents observed values of each SPI, named "Number", purple dotted curves present upper confidence limit (UCL) and lower confidence limit (LCL) of predicted values, and blue curve presents predicted values (forecast) of each SPI.

Table A14 shows fit statistics for all causal models of each safety performance indicator in the observed dataset [15,47].

Target Model of SPIs	Model Quality				
	RMSE	RMSPE	AIC	BIC	<b>R-Squared</b>
SPI1	0.28	0.05	-202.24	-65.09	0.98
SPI2	0.58	0.14	-99.05	38.11	0.95
SPI3	2.24	0.30	91.08	228.24	0.95
SPI4	0.99	0.15	-22.63	114.53	0.94
SPI5	2.31	0.39	95.51	232.67	0.93
SPI6	1.96	0.32	72.63	209.79	0.93
SPI7	3.27	0.57	144.38	281.53	0.93
SPI8	0.39	0.09	-151.72	-14.56	0.92

Table A14. Fit statistics for top causal models of each safety performance indicator [15,47].

Figure A7 shows impact diagram of all causes of each indicator in the observed dataset, and Figure A8 shows impact diagram of all effects of each indicator in the observed dataset.







**Figure A6.** Forecasts of safety performance indicators in a sample organization with outlined targets and predicted breaches: (**a**) The total number of recorded occurrences (SPI1); (**b**) The total number of recorded occurrences (SPI1) with its SPT; (**c**) The number of reported MOR occurrences (SPI2); (**d**) The number of reported MOR occurrences (SPI2) with its SPT; (**e**) The number of recorded changes (SPI3); (**f**) The number of recorded changes (SPI3) with its SPT; (**g**) The number of conducted risk assessments (SPI4); (**h**) The number of conducted risk assessments (SPI4); (**h**) The number of detected unacceptable risks (SPI5); (**j**) The number of detected unacceptable risks (SPI5); (**j**) The number of detected unacceptable risks (SPI5); (**k**) The

number of held safety review boards (SPI6); (**l**) The number of held safety review boards (SPI6) with its SPT; (**m**) The number of conducted audits/inspections (SPI7); (**n**) The number of conducted audits/inspections (SPI7) with its SPT; (**o**) The number of determined non-compliances (findings) (SPI8); (**p**) The number of determined non-compliances (findings) (SPI8) with its SPT [15,47].



**Figure A7.** Impact diagrams—causes of each safety performance indicator: (**a**) The total number of recorded occurrences; (**b**) The number of reported MOR occurrences; (**c**) The number of recorded changes; (**d**) The number of conducted risk assessments; (**e**) The number of detected unacceptable risks; (**f**) The number of held safety review boards; (**g**) The number of conducted audits/inspections; (**h**) The number of determined non-compliances (findings) [15].



**Figure A8.** Impact diagrams—effects of each safety performance indicator: (**a**) The total number of recorded occurrences; (**b**) The number of reported MOR occurrences; (**c**) The number of recorded changes; (**d**) The number of conducted risk assessments; (**e**) The number of detected unacceptable risks; (**f**) The number of held safety review boards; (**g**) The number of conducted audits/inspections; (**h**) The number of determined non-compliances (findings) [15].

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