

Supplementary material S3– Post-intervention electronic questionnaire for pharmacists

Start of Block: Questionnaire

Q1 Thank you very much for taking part in this study about the use of urinary tract infection leaflets in pharmacies.

A £30 voucher will be sent to you after you complete this short questionnaire and participate in the second phone interview.

Q2 What is the name and address of your pharmacy?

Q3 When did you use the UTI leaflets with service users? (multiple answers possible)

Following a GP visit when they have been prescribed antibiotics (1)

Coming first to the pharmacy and that you then referred to the GP (3)

Coming first to the pharmacy and not referred on (6)

Another stage (4) _____

Q4 When did you use the UTI leaflets the most?

- Following a GP visit when they have been prescribed antibiotics (1)
 - Coming first to the pharmacy and that you then referred to the GP (2)
 - Coming first to the pharmacy and not referred on (3)
 - Another stage (4) _____
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Q5 With approximately how many service users did you use the leaflet for women under 65 years?

Q6 With approximately how many service users did you use the leaflet for older adults?

Q7 Taking into account your interviews before the intervention, Public Health England have modified the leaflets and have produced a combined leaflet for all the service users.

Q8

Please click once on the sections you like or twice on the sections you dislike (zoom in to better see the leaflet).

	Dislike (1)	Neutral (2)	Like (3)
what is a UTI (52)			
Possible signs and symptoms (55)			
Confusion (59)			
What can you do to prevent (60)			
Other causes of symptoms (61)			
Self-care (62)			
What might they do (63)			
Take advice (64)			
When should you get help? (65)			

URINARY TRACT INFECTIONS (UTIs)
A leaflet for adults with suspected UTI

WHAT IS A UTI?
A urinary tract infection (UTI) occurs when bacteria in any part of the urine system cause symptoms. Diagnosis is made mainly on your symptoms. Urine dipstick tests are not usually used (unless pregnant).

WHAT YOU CAN DO TO HELP PREVENT A UTI
Are you drinking enough? Look at the colour of your urine.

POSSIBLE URINARY SIGNS & SYMPTOMS
Key signs/symptoms in ALL adults:
Dysuria: Burning pain when passing urine
New nocturia: Needing to pass urine in the night
Cloudy urine: Visible cloudy colour when passing urine
Other severe signs/symptoms in ALL adults:
Frequency: Passing urine more often than usual
Urgency: Feeling the need to pass urine immediately
Haematuria: Blood in your urine
Suprapubic pain: Pain in your lower tummy

OTHER CAUSES OF URINARY SYMPTOMS TO CONSIDER
• Inflammation due to sexual activity
• Sexually transmitted infections (STIs)
• Vaginal changes during and after the menopause

SELF-CARE TO HELP YOURSELF GET BETTER MORE QUICKLY
• Drink enough fluids so that you pass pale urine regularly during the day, especially during hot weather (If you are worried about wetting yourself, see a healthcare professional for advice)
• Take paracetamol regularly, up to 4 times daily to relieve fever and pain
• There is currently no evidence to support taking cranberry products or cystitis sachets to improve your symptoms
• Ask for advice from your pharmacist/carer

WHEN SHOULD YOU GET HELP?
The following symptoms are possible signs of serious infection and should be assessed urgently:
Contact your GP Practice or contact NHS 111 (England), NHS 24 (Scotland dial 111), NHS direct (Wales dial 0845 4647), or GP practice (NI)

Shivering, chills and muscle pain
Not passing urine all day
Trouble breathing
Visible blood in your urine

Feeling very confused, drowsy or slurred speech
Temperature is above 38°C or less than 36°C
Kidney pain in your back just under the ribs
Very cold skin

Symptoms are getting a lot worse, or not starting to improve within 2 days of starting antibiotics.

Speak to your pharmacist about referral to a GP or other treatments. **TARGET**

Speak to your pharmacist about referral to a GP or other treatments. **TARGET**

Taking ANTIBIOTICS when you don't need them puts you and your family at risk. **TARGET**

Trust your instincts, ask for advice if you are not sure how urgent your symptoms are. **TARGET**

Developed in collaboration with professional medical bodies. Version 1.0, updated 2018. Revision 1.0C

Q9 What do you think of the new combined leaflet?

Q10 Do you think that the photos should be replaced with graphics / pictograms?

Yes (1)

No (2)

Q11 Do you think that this leaflet will be easier to use than the two leaflets separately?

Yes (1)

No (2)

Q12 Would you recommend using this combined leaflet or the two leaflets separately to your colleagues?

The new combined leaflet (1)

The two leaflets (2)

End of Block: Questionnaire
